

On-Call Victim Advocate

STAR's On-Call Victim Advocates provide on-call emergency crisis intervention, advocacy, support, and medical accompaniment to victims of sexual assault and child sexual abuse.

Reports to: Direct Services Manager

Key Relationships: STAR staff and volunteers, Forensic Nursing Services of Providence, Anchorage Police Department, Alaska State Troopers, and Alaska CARES

Job Responsibilities & Duties

- Debrief cases with Direct Services Manager or assigned Advocate to ensure appropriate referrals are made and case follow-up is completed
- Complete STAR in-take paperwork and communicate the needs of the client
- Attend monthly meetings to debrief cases and stay current on training
- Assist in carrying out the goals and objectives of STAR and assist in maintaining liaison relationships with the Anchorage support community
- Represent STAR in a professional and courteous manner
- Stay current on issues relating to sexual assault and issues affecting sexual assault victims
- Maintains contacts of a confidential nature throughout the agency and outside the agency
- May be required to use independent judgment in interpreting agency rules and policies
- Other related duties as assigned

Preferred Experience & Education

- Experience in crisis intervention techniques or equivalent
- Associates degree in Psychology, Sociology, Human Services, or related field or equivalent work experience

Required Knowledge, Skills, & Abilities

- Knowledge of sexual assault issues and advocacy skills
- Manage multiple tasks
- Proficiency in computer use
- Organized and detail oriented
- Able to work with team-based decision making processes, and have the ability to identify and problem solve
- Possess the ability to work with culturally diverse clients, staff and volunteers
- Possess excellent written and oral communication skills

Additional Requirements

- Have the ability to work overnight shifts
- Respond to hospitals and advocacy centers within 45 minutes of dispatch
- Work independently and be self-directed
- Have a valid Alaska driver's license and insured vehicle
- Attend a 40-hour crisis line training within 6 months of hire

Compensation and Hours

Hours: variable

Flexible and rotating schedule; overnights and weekends required; some holidays

Rate of pay: \$2.00/hr while on call; \$11/hr while training; \$25/hr during call-out;
\$37.50 call-out overtime Non-exempt

STAR was honored to be recognized as one of the top twelve workplaces in Alaska, in 2022, by the Alaska Journal of Commerce and won a 2022 Anchorage Gold Pan Award, awarded by the Anchorage Chamber of Commerce, for distinguished community service.

STAR's Mission and Values

STAR began as a volunteer organization in 1978. A group of citizens recognized sexual assault and child sexual abuse was an urgent matter needing attention in Anchorage. First, a crisis line was established. With time, commitment, and money, an office opened to begin serving those impacted by sexual trauma. In the decades since, STAR continually grew and expanded its services. Today, STAR is a dynamic, comprehensive 24-hour service agency serving Anchorage and the State of Alaska.

STAR's mission is to prevent sexual trauma and provide comprehensive, collaborative crisis intervention, advocacy, and support to victims/survivors, their families, and our communities.

For more information about STAR, please explore our website at www.staralaska.com.

To Apply for this Position

Please submit a cover letter, resume, and three professional references to star@staralaska.org.